



World class terminal to open in stages during 2015-2016

A new dimension

WHEN the \$105 million upgrade at Nadi International Airport is completed in mid-2016, the country will have a world-class facility that will bring a totally new dimension to Fiji's tourism sector. All Fijians will be proud of their new terminal. The message from Airports Fiji Ltd is clear: "We're doing this for YOU."

"It has taken considerable effort to come this far. It took us considerable time to understand how to upgrade without affecting the operations of the Nadi International Airport. Nadi Airport was previously built by adding three different buildings at different times. It was therefore not easy for the architects to design.

"The past construction was not properly documented. This was probably the greatest challenge. Considering the challenges, all the design consultants have done well. We were greatly assisted by David Crute of Thinc, our project manager and his colleagues.

"Once we understood the scope we highlighted the constraints that then became challenges. We have since been involved on a daily basis in ensuring that the challenges

are mitigated as best as possible.

"We also believe that we appointed the best contractor available for the job in Hawkins PBS. Hawkins PBS project director Heath Doyle has brought about a solution based approach to the table that has been very positive for the project," commented Executive Chairman, Faiz Khan.

profitability positions have never been stronger despite contributing \$18 million in first up equity for this project. With a successful restructure of our revenues to come after the construction upgrade we can only reach higher," said Khan.

Top class facilities

There will be a two-lane vehicle drop off for entry

feature world-class duty free brands by Tappoo and Prouds, Burger King and Gloria Jeans, specialty retail stores (Jewelry Galleria, WH Smith, Nike and Rip Curl), an expanded airport lounge, a prayer room, a world class VIP paid lounge service with spa facilities by Fiji Airways.

Staged opening

With the departure lounge scheduled to open sometime in August to be followed shortly thereafter with the baggage claim hall in arrivals and the arrivals concourse, the \$105 million upgrade of Nadi International Airport is on target for completion mid-next year.

The departure lounge has been expanded to 2,000 square meters and totally redesigned. Departing passengers will come up the escalator after immigration clearance, but will now enter a walk through shopping experience.

Luxurious experience

The lounge space will be luxurious and together with the food and beverages outlet and kids play area will have a splendid view of the Nadi Bay and mountains.

Watch for more development in the coming bulletins.



An artist's impression of the new Departure Check-in area.

Funded by AFL

He added, "the project has been funded entirely at AFL's financial strength of borrowing without government guarantees. In many ways the commitment for this project has brought about unprecedented financial discipline in other areas of AFL's expenditure. This financial discipline that has allowed us to do this project, no doubt will allow us to do many more capital projects.

"Our cash flow and

into departure check-in to speed up traffic flow.

Entering the departure check-in area the passenger will immediately notice the natural light. The ceiling has been raised by seven metres and the floor space increased by 4,000 square metres. Check-in desks have been expanded to 36. There are two food outlets: Kokonui (Lulu Café) and Burger King in land side.

The departure lounge on 1st floor airside will

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Active Board provides direction for growth at AFL

In what must be one of the more active Board of Directors in the history of Airports Fiji Limited, the Directors have the responsibility of not only upgrading Nadi International



Faiz Khan
Executive Chairman



Geoffery Shaw
Director



Xavier Riaz Khan
Director



Ratu Wiliame Katonivere
Director

2017. The revenue restructure has been phenomenal with the \$60 million revenue forecasted to grow to at least \$120 million by 2017. The Board has also embarked

Airport, but in restructuring the cost and revenue section, improving on technical training, up-skilling of staff and their morale; continuously working and improving on safety guidelines by CAAF and ICAO and developing a master plan for Nadi, Nausori and Outer Island to help re-define the future of civil aviation in the country.

Executive Chairman, Faiz Khan, Directors Geoffrey Shaw, Xavier Riaz Khan and Ratu Wiliame Katonivere, work closely with senior management and staff to bring about continuous improvement in the processes and people of AFL.

“The revenue restructures were largely completed by March of 2015, with its impact to be experienced from 2015 but truly realised by

upon an unprecedented level of training, particularly in the technical areas of Air Traffic, Safety, Airfield, Security and Engineering. On many occasions this involves staff going abroad for the first time and that broadens their horizons.

We are excited to be involved in improving lives”, said Executive Chairman, Faiz Khan.

Global compatibility goal for AFL’s Air Navigation Plan

AS the International Civil Aviation Organisation (ICAO) with State and Industry support is leading an international drive for an ‘integrated and interoperable’ global air navigation system, it is important that Fiji maintains compatibility with the international civil aviation system.

AFL will finalise Fiji’s Air Navigation Plan by considering and taking advantage of the changing technologies to improve, in practical and achievable measures, traffic flow, efficiency and safety performances, including the addressing of environmental issues such as carbon emissions.

To fine tune this plan, AFL, represented by Ivan Wong and William Reece, participated in the Informal South Pacific Air Traffic



Ivan Wong and William Reece represented Fiji at the meeting.

Services Coordination Group Meeting in Santiago, Chile from the 2nd to the 6th of March.

The Informal South Pacific Air Traffic Services Coordination Group was established by a multi-lateral agreement between Australia, Fiji, New Zealand, Papua New Guinea, Tahiti, United States and industry stakeholders such as airline companies,

Telecommunications providers for air traffic management such as ARINC and SITA and the International Air Transport Association (IATA).

Airports Fiji Limited, being one of the key stakeholders in the meeting, has been consistently represented at these forums in the past and is harnessing information gleaned from this meeting to develop its Air Navigation

Plan and more importantly closely monitor regional activities that are presently in play to ensure that data for the analysis on the integrity and availability of the systems are captured and shared.

Global harmonisation will be attained through the adoption of the ICAO Aviation System Block Upgrades (ASBU). The Asia-Pacific region has also developed a regional plan from which AFL is taking its cue in pursuing regional harmonisation.

The ICAO plan outlines the expected availability of new technologies as ASBU modules with four five-year increments starting in 2013 (Block 0), and continuing through 2028 and beyond (Block 3). The plan is not mandatory but provides a planning tool for States in supporting a harmonised global air navigation system.



Tudreu brings a wealth of experience

WITH 35 years experience in the aviation industry, Isei Tudreu brings a wealth of knowledge into his new position as AFL’s General Manager Air Traffic Management. He also oversees Aviation Training.

In his 14 years in senior management and executive positions with the Civil Aviation Authority of

Fiji (CAAF) prior to joining AFL, Mr. Tudreu was actively involved in developing policy and standards in a wide range of disciplines including air space, navigation, surveillance, air traffic management and aerodomes.

Commenting on his new role, Mr. Tudreu said that he is determined to contribute to AFL’s strategic direction. “This will be achieved by improving our operational efficiencies through the reviewing and refining of our processes as well as growing our businesses.”

Academy graduates fourteen



Instructor Vishwa Narayan Senior Training Instructor working with the cadets during training.

FOURTEEN cadets have passed their Air Traffic Controllers Basic Course held at the AFL Aviation Academy recently after a three months intensive course.

This is the first phase of their training that could eventually qualify them to be fully trained Air Traffic Controllers in three years time.

According to Jovilisi Vatu, Aviation Academy Senior Training Instructor, the programme is divided into three phases. The next phase will be doing on the job training in the Nadi and Nausori Control Towers and

ATC Operations Centre. The final phase is to return to the classroom for the Aerodrome Course.

Isei Tudreu, the GM Air Traffic Management, stated he was proud to be involved in seeing the graduates come through this basic course. "We are here to assist these graduates climb the ladder

and reach greater heights within ATM. It is a perfect career opportunity for many school leavers and university graduates with good marks in Physics, Math and English. They either bring the passion of aviation with them or we build that passion here at our academy. Our instructors do a great job."

The students are Alvin Chandra, Ashna Ram, Bhavana Pillay, Ivamere Ravanua, Keral Sidal, Leilani Kurusiga, Luke Rokovada, Mohammed Shazil Dean, Nusrat Rasheedah, Shaina Bi, Shiveel Raj, Sireli Momo, Stanley Tuilakepa, Toga Mario.

Crash exercise at Nausori Airport

FOR the first time Airport Rescue Fire Fighting Services conducted a full-scale rescue operation exercise, utilizing all the emergency agencies, in a 'mock' attempt to save passengers from an aircraft that crashed into the Rewa River.



Emergency crew with injured passenger during exercise.

Rescue Fire Fighting Services Abdul Shaheed Mr. Shaheed, whose office organized the event, said "the overall purpose of the event was to break down communication barriers and improve response and coordination from the various teams. All agreed

it was quite successful."

Active agencies that participated in the water crash exercise included the Red Cross, St John Ambulance, Fiji Police Force, Military, Nausori Airport Fire Rescue and all the stakeholders at the Nausori airport.

Meeting pays dividends for senior management



"Senior management meet every month to discuss a theme of the month such as 'understanding our roles', 'buy-in of the projects', 'forward solution based thinking', 'value engineering expenditure', 'passion' and other themes. By learning from each other we bring clarity and team work into where we are headed," said Executive Chairman Faiz Khan.

Jetstar new Gold Coast service



JetStar arrives at Nadi to welcome.

AUSTRALIAN carrier JetStar has launched its new Coolangatta Queensland service into Nadi on 31st March 2015.

Joining Sydney, this is the second JetStar service into the country and an expected boost for tourism, trade and economic growth according to AFL Executive Chairman, Faiz Khan.

He said the new service was also significant in that it was the first port from overseas to launch into Fiji since 2010, the last being the Fiji Airways Hong Kong-Nadi flight.

"More importantly AFL has for the first time been involved in some little manner in any airline coming into Fiji," he said. All previous routes were fixed directly between the airlines and our Ministry of Civil Aviation, without AFL's input.

All flights will be operated on the JetStar 180 seat Airbus A320 aircraft arriving in Nadi on Tuesday, Thursday and Saturdays. JetStar is a Qantas subsidiary and low cost airline.

Veiqaravi tops Fiji Host



Photo courtesy: FijiSun

Joji Veiqaravi receives award from Prime Minister.

Joji Veiqaravi was named 2014 Fijian Host of the Year as well as Fijian Host of the Month for March and December.

The Prime Minister and Minister for Sugar Industry and I- Taukei Affairs, Voreqe Bainimarama presented Mr. Veiqaravi with his Host of the Year award at the Aon Excellence in Tourism Awards night.

A baggage handler for AFL for five years, Mr. Veiqaravi says that he always puts the passenger first, and it is this attitude according to the passengers who vote for airport workers, that won him his award.



BUILDING A GREAT AFL TOGETHER.

Domestic terminal fulfils role



A significant part of the Nadi Airport Terminal Modernisation Project (NATMP) is building a completely new departure check-in hall with its high ceiling, “airy feel, modern and sleek look with natural light.” It is also the most challenging part of the upgrades.

This upgrade required the Domestic Terminal to temporarily be relocated. However, the terminal came out better than expected, forcing a change by management to make the temporary domestic into the permanent domestic location.

The current holding and lounge area has a greater capacity than previously at the old location.

“However, to complete the transition more will be done. More check-in counters will be installed, an additional baggage carousel will be installed, more holding and lounge spaces will be created, a better food and beverage outlet will serve our passengers and more. We are currently going through a design brief process,” said Executive Chairman, Faiz Khan.

He also thanked Fiji Link for its splendid co-operation during the transition and marketing of the new domestic terminal.

Increased fees for International airlines



Private jets growing revenue at airport.

INTERNATIONAL Airlines are now paying increased aeronautical fees for the use of AFL facilities. The fees have increased by 70 percent (incinerator charges by 100%), the first since 2008.

In announcing the increase, Attorney General Aiyaz Sayed-Khaiyum said the new fees still remained among the cheapest in the region and denotes a significant correction in AFL’s fees and charges.

He said the increase in fees would allow AFL to improve its services and excel its infrastructure development program to be truly world-class.

It has also allowed AFL to better pay its Controllers and retain their services against the threat of touting from neighboring competitors.

Committee prioritizes work

THE Operations Forum Committee has been recently formed to better respond to challenges at the airport.

The Committee meets once a week and addresses concerns raised by its members relating to operational issues, infrastructure, facilities and logistics, according to Joe Gray, AFL Manager Airside, Landside, Operations and Customer Services.

Mr. Gray, who was one of the key organizers of the Committee, said that previously the team met every month but with all the changes taking place at the airport the need was more immediate.

“This is a hands-on Committee, team leaders and supervisors that are actually on the ground. These include FRCA, Immigration,

Bio Security, Health, Airlines and AFL. We share our results with senior management.

He said that their effectiveness has already provided dividends with the organizing of a proper distribution of trolleys in the baggage hall, a suggestion of the Committee.

“Many of our concerns were recently centred around flight schedules and a red light for us is when we have to service nine to ten flights arriving within 10 to 20 minutes of each other, which amounts to 1,500 passengers. Our planning was effective with results outstanding – the passengers were happy and the Committee did its job.”



Priti Reddy, AFL Coordinator Landside, Terminal Operations & Customer Services; Pakeeza Mohammed, Air Terminal Services Assistant Manager Passenger Services; Ana Duta, Ever Green Security Snr. Supervisor Airport Operations; Joe Gray, AFL Manager Airport Landside Operations & Customer Services; Shiu Chand, Police Officer In Charge.

According to Executive Chairman, Faiz Khan, “any project brings with it many challenges, but through planning, communication, coordination and partnership of all stakeholders, the challenges are mitigated.”